2017 Annual Report
It is remarkably gratifying to look back at the positive impacts Community Council of Idaho cultivated in 2017. Our goal has always been to enrich the lives of farm working families and low-income individuals across the state. The communities we serve get stronger each year thanks to our devoted staff members, Board of Trustees, partners, sponsors, and volunteers.

Many significant moments occurred in 2017 and we are thrilled to reflect on all of them with you. This year alone we welcomed 2 new programs! We are constantly assessing community needs to discover new, and innovative ways to strengthen families in the communities we serve. Our annual report includes statistics and stories that showcase our involvement across the state.

A sincere thank you to those who support our mission. We invite you to review our 2017 Annual Report.
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STAFF LONGEVIY

Total Staff 400
Seasonal 296
Regular Full-Time 104

<table>
<thead>
<tr>
<th>YEARS</th>
<th># OF EMPLOYEES</th>
</tr>
</thead>
<tbody>
<tr>
<td>0+</td>
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<tr>
<td>5+</td>
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<tr>
<td>10+</td>
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<tr>
<td>15+</td>
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<td>20+</td>
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<td>25+</td>
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</tr>
<tr>
<td>30+</td>
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</table>
In September 2017, CC Idaho began services of Familias Unidas Immigration Legal Services. The BIA accredited program offers affordable legal aid services to low-income individuals and families. The program also offers free citizenship classes. Fun Fact: The name Familias Unidas was given by one of CC Idaho’s staff members, Claudia Arizmendi, Intake & Assessment Clerk.

In August 2017, St. Lukes invited CC Idaho to be a partner for their Better Together initiative. In the partnership, St. Lukes encourages its staff to volunteer for the non-profits that are members of Better Together. Along with the partnership, CC Idaho was awarded a $5,000 Community Health Improvement Grant. Thanks St. Lukes!

In November 2017, construction of the new Idaho Falls Community Family Clinic was completed. The construction of the facility enables the clinic to serve a larger number of individuals without insurance or with limited options. The new clinic has 9400 square feet of space and includes 16 exam room.

In December 2017, Bright Futures Early Head Start Child Care Partnership began its collaboration with Genesis Daycare & Preschool.

In September 2017, CC Idaho was awarded the Deseret Industries Community Grant Award for $10,000.00 in vouchers for families of the Felipe Cabral Head Start center. The vouchers are for adult and children’s clothing, household items, kitchen items, new or used furniture, and new or used books.

In November 2017, the University of Idaho gave CC Idaho 6 boxes of coats that were collected from their annual coat drive. CC Idaho staff distributed the coats directly to the field workers who needed proper winter attire against the harsh weather conditions.

The National Migrant & Seasonal Head Start 2017 Plate of Bounty Award was presented to Ryan Cranney. Cranney funds winter clothing and kindergarten school supplies for the children of Emiliano Zapata, Migrant and Seasonal Head Start center in Burley, Idaho.
## Agency Expenditures

<table>
<thead>
<tr>
<th>Funding Source/Program</th>
<th>Amount</th>
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<tbody>
<tr>
<td><strong>U.S. Department of Health &amp; Human Services</strong></td>
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<tr>
<td>Migrant &amp; Seasonal Head Start</td>
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<td>Community Family Clinic</td>
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<td><strong>U.S. Department of Agriculture</strong></td>
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<td>Housing Expenditures</td>
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<td><strong>U.S. Department of Education</strong></td>
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<td>High School Equivalency Program</td>
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<td><strong>El Milagro</strong></td>
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<td>Housing Expenditure</td>
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<td></td>
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<td><strong>Idaho Primary Care Association</strong></td>
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<td><strong>Julius C. Jeker Foundation Inc.</strong></td>
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<tr>
<td>Migrant &amp; Seasonal Head Start</td>
<td>$803</td>
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**Total $15,696,343**
CC Idaho has a total of ten Migrant & Seasonal Head Start (MSHS) centers across the state. The centers help the children of low-income, farmworkers by providing exceptional full-day, bilingual school readiness education. Children between the ages of 0 and 5 are cared for with a dedication to promoting success in school and later in life. Services include: early childhood education, nutrition, health wellness, social services, parent involvement, disability and mental health services, and transportation services.

<table>
<thead>
<tr>
<th>Center</th>
<th>Location</th>
<th>Enrollment</th>
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<tr>
<td>El Venadito</td>
<td>Weiser</td>
<td>36</td>
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<tr>
<td>La Adelita</td>
<td>Caldwell</td>
<td>53</td>
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<td>Casa de Colores</td>
<td>Caldwell</td>
<td>114</td>
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<tr>
<td>El Arcoiris</td>
<td>Mountain Home</td>
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<td>Jardín de los Niños</td>
<td>Hammett</td>
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<tr>
<td>Felipe Cabral</td>
<td>Twin Falls</td>
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<tr>
<td>Emiliano Zapata</td>
<td>Burley</td>
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<tr>
<td>Manuel Cavazos</td>
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<td>La Estrellita</td>
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<td>El Castillito</td>
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**Summer Total**: 602

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<thead>
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<th>Center</th>
<th>Location</th>
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<td>La Adelita</td>
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<tr>
<td>Casa de Colores</td>
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<tr>
<td>Felipe Cabral</td>
<td>Twin Falls</td>
<td>33</td>
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<tr>
<td>Emiliano Zapata</td>
<td>Burley</td>
<td>31</td>
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<tr>
<td>Manuel Cavazos with TANF</td>
<td>Aberdeen</td>
<td>34</td>
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<tr>
<td>El Castillito</td>
<td>Idaho Falls</td>
<td>27</td>
</tr>
</tbody>
</table>

**Winter Total**: 211

SUMMER ENROLLMENT

WINTER ENROLLMENT

806 Total Volunteers

10 Centers

813 Children Served

42 On-site Mental & Behavioral Health Trainings
MSHS SUCCESS STORY

One late afternoon, the staff at Emiliano Zapata Head Start center learned about a father with a set of 2-year-old twins and a 5-year-old daughter who had recently lost his job due to a few absences from work to care for his three young children. Since the father had no phone access or reliable vehicle to visit the center, the staff helped him complete an application at his home to enroll his children at our Migrant and Seasonal Head Start (MSHS) Center called Emiliano Zapata in Burley, Idaho.

When the staff at Emiliano Zapata did the home visit, they found a distressed father with worn-out clothes. The father’s name was Fausto Gomez. He could not avoid expressing his frustration of feeling incapable of providing the appropriate care for his children. This family was also suffering from family separation; his wife had been deported to Mexico due to a minor traffic incident. Apart from this, one of the twins had an upcoming surgery appointment. The father had no healthcare insurance, no reliable vehicle, and no food. The fridge was completely empty. He did not even know what to serve his family for dinner that night. Immediately, a staff member went to the store, filled her car trunk with groceries and purchased a pre-paid cell phone for the family. Each staff member was delegated a task. Some sought employment for Gomez by contacting several local farmers, relatives, friends, and dairies. Others helped schedule appointments for children to complete their required health screenings to become eligible to enroll in Head Start. Services were completed and one Emiliano Zapata employee helped the family pay the remaining medical balances. In addition, CC Idaho’s Community Resource Center (CRC) in Burley helped the family pay overdue rent and utility bills. The children were also enrolled in the WIC program. All staff members joined the cause by making frequent food deliveries to the families until Gomez found a job.

At this point, even with all the help he was receiving, the money and food assistance were not enough. He had no job, an ill child, no wife, and overdue rent. All staff members, especially the children’s teacher ensured that the children received additional nurturing and care at Head Start. They knew that they could not replace their mother, but they could help ease her absence while they attended the Head Start center.

Two weeks later, Gomez was offered a job and the twin had completed a successful surgery, but the joy only lasted a few weeks. Other health problems were identified. All three children became ill with a contagious disease that required a short-term exclusion from Head Start. Emiliano Zapata staff contacted CC Idaho’s CRC to help the family with medical expenses. In addition, another community organization was also asked to provide childcare for the children at no cost. Gomez knew he was not alone; the employees at Emiliano Zapata made him feel valued and appreciated. One day, he came to the center and said, “I do not know how or what to do to pay for your support, I have no money to pay back. I have no words to express my gratitude. God bless you all.” Gomez obtained a job. He later purchased a reliable vehicle, and most importantly, he had food at home. Although his life had become stable, the absence of his wife was still a hardship. Gomez decided to go back to Mexico to reunite with his wife. The idea of seeing them leave Emiliano Zapata was not pleasant to staff but they knew that those children needed their mother.

At CC Idaho’s Migrant & Seasonal Head Start centers, the focus is not only to help children meet their development and academic goals but also their health, nutrition, safety and family harmony. The depressed and hopeless man left the Head Start center happy and full of hope. The Gomez family will always be in our hearts.

DIFFERENCE BETWEEN MIGRANT AND SEASONAL FARM WORKING FAMILIES IN HEAD START:

Migrant: Families who move from one geographical area to another within the past two years in search of agricultural work.

Seasonal: Families who have maintained residency and whose primary income comes from agricultural work.

68% Migrant Families

32% Seasonal Families
Over $10,000 worth of health services provided!

CC Idaho received 2 grants to purchase a SPOT screener. The SPOT Screener supports child development and growth in their early years. Early detection and prevention are essential for children, therefore the screenings are conducted within 30 days of enrollment. The screening process helps identify children who may need a referral to an optometrist for further testing and treatments such as visual illness, prescribed treatment, therapy, or corrective glasses. Annually, CC Idaho staff screens about 797 children and in the community CC Idaho screens more than 600 individuals. CC Idaho received a grant in the amount of $6,736 from the Julius C. Jeker Foundation Inc. and a $2,000 grant from the Camille Beckman Foundation. Thank you to the Julius C. Jeker Foundation Inc. and the Camille Beckman Foundation!

Otoacoustic Emissions (OAE) hearing screenings have been a success for the last eight years. Staff are trained to follow the OAE hearing screening protocol established by Idaho Sound Beginnings for children ages birth to 3 years. 25 children were identified with concerns then received follow-up treatment. Collaborations with pediatric audiologists across the state make the follow-up process run smoothly.

SPOT Vision Screenings

Give Kids a Smile started in 2003 by the American Dental Association and since then they have treated over 5.5 million at-risk children. With support from the American Dental Association and the Idaho State Dental Association, local components societies have participated in Give Kids A Smile for many years. Community Council of Idaho Migrant Seasonal Head Start joined in 2016. The purpose of this clinic was to help overcome the financial barrier to care, parental education, parental motivation, and transportation. The results of February 2017 successful event are the following:

- 70 Volunteers
- 50 dental care, fluoride, and screenings.
- 14 children received dental treatment
- 7 children were referred to receive intensive dental care through a dental partner.
- 50 children received vision screenings. 8 children were referred.
- 50 children received hearing screenings.
- 50 children and their families received nutritional literacy classes.
The results from the PY17 State Preschool Outcomes show a steady increase in most categories with the exception of Approaches to Learning, Language & Communication, Literacy, and Scientific reasoning. The decline between Checkpoint two and three in the previously mentioned categories can be attributed to the Kindergarten transition from the new children beginning at an MSHS center. These new students entered the program beginning at the third checkpoint. With fewer days in the program, the scores declined.

The results from the PY17 Infant & Toddler State Outcomes shows an inclination in progress in each category from checkpoint one to checkpoint three.
UCLA Health Care Institute has trained over 1,400 Head Start directors and managers since 1991. The curriculum was designed to provide health literacy trainings to parents because parental education is key for children’s health, dental, mental, nutritional, and overall well-being.

- 195 Staff members
- 140 MSHS parents participated in the “Basic Health: Injury Prevention” health literacy training.
- 123 MSHS parents participated in the “Muevete! y CAMBIA tu Vida” health literacy training.
- 254 parents received three follow-up and educational lessons through home visits.
- 246 families were surveyed regarding knowledge, beliefs, and customs related to the participating training topic.

Average Daily Attendance 84.14%
Spanish Speaking 90%
Have Two-Parent Household 70%
Live Below 130% Poverty Levels 87%

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<tr>
<th>MSHS Expenditures</th>
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<td>Salaries &amp; benefits</td>
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<td>Indirect</td>
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<td>Facility Costs</td>
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<td>Other</td>
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<td>Supplies</td>
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<td>Staff Development</td>
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<td>Equipment</td>
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<td>Child Transportation</td>
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<td>Parent Services</td>
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<td>Child Services Consultants</td>
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<td>Travel</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>$7,976,873</strong></td>
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</table>
Bright Futures Early Head Start Child Care Partnerships (EHS-CCP) is the newest addition to community Council of Idaho services. EHS-CCP is an early education program for children of farm working and low-income families. Children in this program range from 0 to 3 years of age. This program is dedicated to promoting success in school and later in life. Services include early childhood education, disability/mental health services, health and nutrition, wellness, social services, and parent involvement and training.

EHS-CCP was funded for 28 total slots in Canyon County and Twin Falls County. Genesis Daycare & Preschool was selected as the Canyon County childcare partner and currently serves 16 children. A staggered approach to enrollment was decided to ensure a successful transition, program implementation and supportive environments for children, families, and staff.

As part of the partnership, Genesis leased a new building that was once a Regional Head Start facility. They have dedicated classroom space for Early Head Start children and have been supportive in making any needed modifications. EHS-CCP funds were used to purchase needed supplies for infant and toddler classrooms. Genesis staff helped to build shelves, cribs, tables, changing tables and more. Classroom teachers set up safe and inviting classroom environments.

An experienced childcare infant teacher and an experienced MSHS toddler teacher were hired. Genesis staff received pre-service training and have continued to receive on-going guidance for implementation. Genesis staff are enrolled in the IdahoSTARS program that supports professional development in childcare settings across the state. Early Head Start teachers are required to have a minimum credential of a Child Development Associate (CDA). One teacher currently has an Associates degree in childhood education and the other teacher, along with the site director, are enrolled in a CDA course through IdahoSTARS.
Before joining the CC Idaho family, Noe Rayo was working at a farm in Nyssa, Oregon and at an onion-packing shed in Payette, Idaho. Working 8 to 10 hours per day with a starting wage of $7.25 per hour, Rayo could barely make ends meet. Some of his job duties included setting up waterlines, spraying herbicide, stacking 50-pound bags, and operating forklifts. His labor-intensive duties eventually led to a serious back injury. Rayo had to miss several days of work to heal, which ended up costing him his job. Rayo has been working in the fields almost all of his life. His parents got sick while he was in high school which forced him to drop out to begin providing for his family. His father introduced Rayo to farm work back when the starting wage was only $3.15. Now Rayo has kids of his own and is determined to make a better future for them. Being the only source of income for his family made it a priority for him to land another job quick. He knew he could do better than going back to the fields though. He learned about truck driving and became inspired to go to school to earn a certificate in trucking and logistics. That is when his life took a turn for the better. He made an appointment to meet with the College of Western Idaho (CWI). Through the TRIO program at CWI, Rayo learned about CC Idaho. His first appointment at CC Idaho was with Ercilia Gomez, an Employment & Training Counselor. Rayo explained all the obstacles he had to overcome to be able to enter school. One of the obstacles being his commute. Rayo lives in Payette, Idaho and his desired school was in Nampa, Idaho. The hour commute was difficult for Rayo to afford. Another obstacle was his recent loss of food stamps. With no job and not qualifying for food stamps anymore, Rayo had to choose between school and work to be able to afford food for his family. Gomez informed Rayo about CC Idaho’s community food pantry. Gomez also informed Rayo that he qualified for services because of his agricultural background. Now, CC Idaho also helps Rayo with gas money for his long commute, and with food boxes for his entire family. His goal is to obtain a stable career with benefits in the logistics field and one day to have his own truck company where he can train new students the skills he is learning.

“I wish I knew about this organization sooner! Who knew there are programs out there that help people like me? Now, I encourage everyone to seek help like I did. I’ve been at rock bottom, and it’s true when they say there’s no way but up from there. You just have to stay positive and always look for ways to do better. I hope my daughters will be inspired by my hard work. I am very grateful this program is helping me with my educational endeavors. Thank you, CC Idaho, from the bottom of my being (heart).”
YouthBuild

In YouthBuild, low-income and at-risk youth learn construction skills through building affordable housing in their neighborhoods.

**Long Term Performance Measures**

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<tr>
<th>Metric</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>Placement in Education or Employment</td>
<td>93.75%</td>
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<tr>
<td>Attainment of a Degree or Certificate</td>
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<tr>
<td>Literacy &amp; Numeracy Attainment</td>
<td>91.43%</td>
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<tr>
<td>Recidivism Rate</td>
<td>13.04%</td>
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<tr>
<td>Retention Rate</td>
<td>97.78%</td>
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**Participant Summary**

- Total Participants: 50
- Average Hourly Wage at Placement: $9.81

**Education Level**

- 5 Under 8th Grade
- 43 9th Grade - 12th Grade

**Ethnicity**

- 1 Hawaiian Native
- 15 Hispanic
- 35 Non-Hispanic
- 48 White

**Race**

- 1 Unidentified
- 2 Migrant Youth
- 16 Youth Offenders
- 2 Children of Incarcerated Parent
- 2 Persons with a Disability
- 8 Adult Offenders
- 50 High School Drop Outs
- 35 with Basic Skills Deficiency

**Male Participants**: 34

**Female Participants**: 16
Highschool Equivalency Program

The Highschool Equivalency Program (HEP) helps migrant and seasonal farmworkers, or their children, who are 16 years of age or older and not currently enrolled in school obtain the equivalent of a high school diploma, and subsequently, to gain employment or begin post-secondary education or training.

Total Participants: 100

- Attained GED: 66
- Entered Post Secondary Education or Training Program: 18
- Obtained Upgraded Employment: 37
- Entered the Military: 1

Male Participants: 35
Female Participants: 65

- Total Instruction Hours Received by HEP Students: 8,260
- Total Instruction Hours Received by HEP Students Who Attained GED: 5,208

- 33 Under the age of 21
- 67 Over the age of 21
National Farmworker Jobs Program

The National Farmworker Jobs Program (NFJP) educates and trains eligible farm workers in a fiscally responsible way, for jobs to meet employers’ demands. In the current economic climate, migratory and seasonal agricultural workers are among the nation’s most vulnerable job seekers. Many individuals bring home just $15,000 annually.

According to U.S. Department of Labor (DOL), NFJP continues to be one of the most successful federal job training programs. According to the department’s most recent Workforce System Results publication, NFJP exceeds all the major goals established by DOL.

CC Idaho continues to exceed DOL common measures standards by placing more than 89 percent of program participants in good jobs, and achieving an employment retention rate of 93 percent, with annual earnings of $22,912.

Total Participants 275
- 47% Drop out, Less than High School
- 39% High School Graduate, GED or Above
- 8% In School, Post High School
- 6% Current Student, Alternate or Highschool

Hispanic 250  Non-Hispanic 25

Male Participants: 105  Female Participants: 170

NFJP Race/Ethnic Group
- 3% Multi-Racial
- 1% Not Identified
- 1% American Indian/Alaskan Native
- 1% Black or African American
- 94% White

Job Stabilization Support Services Received
- Transportation Assistance: 21%
- Health Care Assistance: 1%
- Family Care Assistance: 2%
- Housing Assistance: 51%
- Other: Clothing/Utility Assistance: 25%

Training Services Received
- Basic Skills Training: 2%
- Occupational Skills Training: 39%
- On-the-Job Training: 3%
- Work Experience: 12%
- Worker Safety Training: 44%

Training Status
- Related Assistance: Plan 100, Actual 99, Difference 99%
- Training Participants Served: Plan 172, Actual 176, Difference 102%
- Placed in Employment: Plan 120, Actual 142, Difference 118%
- Completed Training Services: Plan 60, Actual 71, Difference 118%
The purpose of the Community Services Block Grant (CSBG) is to support services and activities for individuals with low incomes that alleviate the causes and conditions of poverty in Idaho communities. Community Council of Idaho provides services and activities addressing employment, education, better use of available income, housing, nutrition, emergency services, and/or health.

Our NFJP and CSBG programs often work jointly to assist farmworkers and low-income families in furthering self-sufficiency by increasing capacity in job skills and income.

Total Participants: 7,173
Female Participants: 3,858
Male Participants: 3,858
Hispanic 4,072
Non-Hispanic 3,101

Highest Education, 24+ Adults
- 39% High School Graduate/GED
- 27% Non High School Graduate
- 20% Dropout/Less than High School
- 8% Some College
- 6% High School + Post Secondary

CSBG Participant Summary

<table>
<thead>
<tr>
<th>Goal</th>
<th>Actual</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Seeking Job Placement</td>
<td>125</td>
<td>132</td>
</tr>
<tr>
<td>Attained Job Placement</td>
<td>100</td>
<td>121</td>
</tr>
<tr>
<td>Low-income Individuals Enrolled in Education Service</td>
<td>75</td>
<td>74</td>
</tr>
<tr>
<td>Low-Income Individuals Who Completed Training</td>
<td>60</td>
<td>63</td>
</tr>
</tbody>
</table>

CSBG Race/Ethnic Group
- 2% Multi-Race
- 28.5% Other
- 1% American Indian or Alaska Native
- 5% Black or African American
- 5% Asian
- 5% Native Hawaiian and Other Pacific Islander
- 67% White

Age Demographics

<table>
<thead>
<tr>
<th>Age</th>
<th>Count</th>
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</thead>
<tbody>
<tr>
<td>0-5</td>
<td>965</td>
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<tr>
<td>6-11</td>
<td>1,135</td>
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<tr>
<td>12-17</td>
<td>972</td>
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<td>701</td>
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<td>24-44</td>
<td>1,984</td>
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<tr>
<td>45-54</td>
<td>718</td>
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<tr>
<td>55-69</td>
<td>559</td>
</tr>
<tr>
<td>70+</td>
<td>139</td>
</tr>
</tbody>
</table>

Tuition Assistance
- $19,841

Food Boxes Provided
- 13,399
Familias Unidas Immigration Legal Services is one of CC Idaho’s newest programs. CC Idaho knew there was a need to offer affordable immigration services to low-income families and individuals. In September of 2017, Familias Unidas launched its grand opening ceremony. An accredited representative is available to provide legal consultations that assess client eligibility for immigration benefits. The program’s mission is to keep families together by obtaining permanent legal status and achieving economic self-sufficiency. It is currently open part-time Monday through Friday. Beginning in late 2018, Familias Unidas will expand its hours.

<table>
<thead>
<tr>
<th>Total Consultations</th>
<th>25</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Cases</td>
<td>26</td>
</tr>
</tbody>
</table>

- Family Petitions: 5
- U Visa Applications: 1
- Deferred Action for Childhood Arrivals: 8
- Freedom of Information Act Requests: 1
- Naturalizations: 2
- U Visas Adjustment of Status: 2
- Application to Renew Permanent Resident Card: 5
- Consular Process and Waiver of Unlawful Presence: 2
- Citizenship Class Students: 3
CC Idaho provides a safe, livable space for families, and strives to have quality managers who care about residents. Lanette Anderson has been living in a studio apartment at El Milagro for nearly 7 years. Anderson expressed her gratitude in a hand written letter about the staff. She said, “I have never felt better or safer about living here. All summer the grounds were clean and mowed with no weeds or ants. The pride Tito [Housing Manager] takes into his job is amazing. I must also say Lucy is amazing [and] very efficient and friendly.”
In Central and Eastern Idaho, CC Idaho is a major provider of affordable housing to the rural poor. Five multi-family housing projects provide safe and suitable residencies to homeless and farm working families. Unlike other CC Idaho housing projects, El Milagro is corporate-owned rather than funded by the U.S. Department of Agriculture. This means that there are no agricultural income requirements to live at El Milagro. CC Idaho continues to focus on providing access to affordable housing to farm working families, however, there is a growing need to expand services to include housing for those low-income families with employment in other sectors. We continue to look for funding sources that will allow us to fill that need, and hope to be awarded funding through the use of Low-Income Housing Tax Credits (LIHTC) in the next fiscal year. Funding through LIHTC is competitive, but such funding would allow CC Idaho to begin revitalizing El Milagro. The revitalization will increase the available rental housing units in the area by building new apartments to provide space that feels less like a project and more like a home.

Total Units: 175
Total Properties: 5
Individuals Housed: 557
Average Family Size: 4
Farmworker Families Housed: 83
Since 2005, the mission of Community Family Clinic (CFC) has been to provide affordable primary healthcare services to individuals and families in the communities it serves. CFC strives to fulfill this mission regardless of insurance status, financial situation, race, age or gender.

In November of 2017, construction of a new Idaho Falls Community Family Clinic was completed. The original facility had 5 exam rooms. The new facility has 16. With extra space, CFC will be able to help more patients. With the help of generous donors and partners, CFC can now extend its reach.

Total Patients: 3,075
Total Clinic Visits: 9,290

Patient Ethnicity
- 1,793 Non-Hispanic White
- 1,207 Hispanic
- 75 Unidentified

Insurance Status
- 57.5% Noninsured
- 22% Private Insured
- 12% Medicaid
- 8.5% Medicare

Female Patients: 1,852
Male Patients: 1,222
Unidentified Patients: 1

Language Preference
- 33% Spanish
- 67% English
“I had not been able to afford to buy my anti-depressant meds for over a year. I got so depressed and lost so much sleep I could barely function. Finally, in desperation and feeling suicidal, I asked for help on Facebook. That is how I found Community Family Clinic, a place that I now consider my medical home, due to the trust that has been built with the providers and staff. When I first saw Alan, in my fragile state, he listened to me, I felt heard and valued, he really cared. He assured me I would get the medical treatment I needed. It impacted my sense of self-worth. I felt such a sense of hope when I found out how much my meds would cost! Through discounted prescriptions, I got back onto my meds, and Alan helped me through the process of them kicking in. When I was sick with pneumonia, I ‘had’ to see Peter, and found another caring provider. Now I see Peter & Becky when I am sick, and Alan for my long-term medications. I trust them all! All the staff at Community Family Clinic are so helpful and respectful. Alan even certified my new dog Monte as a therapy dog when he learned that Monte helps me sleep better and has helped me to prevent having to increase dosages on my meds. Now I am happily employed at a senior living home, doing my hobbies again, and enjoying Monte. Life is good again. I recommend Community Family Clinic to all my friends and co-workers!”

- Heidi C.

Heidi C.

This is My Story

Health Insurance Outreach & Enrollment

Community Family Clinic offers free counseling to explore options for affordable health insurance on the Idaho Health Insurance Marketplace. The certified counselors assist clients to apply for subsidies to make informed decisions on selecting a plan and offering education on how to use their insurance.

Total People Assisted
741

Applications Submitted
102

Completed Enrollment Process
149

Consumers Represented
2,157

Patients’ Relation to Federal Poverty Levels

- 37.5% At or Below PL
- 5% Above PL
- 8% Over 200% Above PL
- 18.5% Below PL 101% - 150%
- 31% Unknown
Community Supporters

CC Idaho is very fortunate to have so many supporters who strongly believe in our mission. With so many generous donations, we are able to provide transformative opportunities in education, health, workforce preparation, housing, and immigration legal assistance.
Zumiez, a popular American clothing store, donated over $74,000 worth of coats, sweatshirts, blankets, socks, hats, and gloves to all CC Idaho Community Resource Centers. This very generous donation is helping hundreds of individuals and families stay warm during the cold Idaho winter.

The CC Idaho clinic capital campaign wrapped up in December with 176 donations from individuals and two donations from businesses totaling $20,171. CC Idaho also received three very generous grants totaling $325,000. The funds were used to construct a larger facility with a goal to reach more patients.

The 31st Annual Hispanic Scholarship Golf Tournament was a great success. We reached a net of over $12,000! Over 80 players joined us and 18 businesses sponsored the event. With the generous support of the community, we raised enough money to provide 9 Hispanic Students with $1,000 Scholarships to continue their education. The extra money raised will go towards seed money for the 2018 golf tournament and the CC Idaho general fund.

The 2017 gala raised over $20,000 to support our new program, Familias Unidas Immigration Legal Services. Special Guests, Bob Naerbout from the Idaho Dairymen’s Association, Leo Morales, Executive Director of the ACLU Idaho and Nicole Derden, local immigration attorney each shared their experiences and stories in support of immigrant families in Idaho. Over 200 community members and businesses attended the gala, and enjoyed dinner, entertainment, and an auction. These donations went towards general operating costs of the immigration program.

Zumiez, a popular American clothing store, donated over $74,000 worth of coats, sweatshirts, blankets, socks, hats, and gloves to all CC Idaho Community Resource Centers. This very generous donation is helping hundreds of individuals and families stay warm during the cold Idaho winter.

The Happy Day Car Show had 48 cars participate, a raffle and seven sponsors raised over $3,000 in donations for the MSHS program. Funds were used for staff training with the rest rolled over to 2018.

Our Employment and Training program received two grants from the Idaho Food Bank Fund to upgrade storage at our food pantries. One grant of $1,600 was awarded to upgrade the storage at our Blackfoot food pantry. A second grant of $4,606 was awarded to upgrade the storage at our Burley and Twin Falls food pantries. The additional storage will allow the food pantries to store more food that will benefit families in need.

CC Idaho also began hosting Paint Night in 2017. Over 30 guests attended and raised over $700 for the immigration program.

Through participating in the Idaho Gives campaign, CC Idaho received $510. The funds went towards costs for building the new Community Family Clinic facility.

CC Idaho raised $500 through its End of Year Giving Campaign. The funds were used towards operational costs for Familias Unidas Immigration Legal Services.
Our Team

Leadership Team

Back Row, Left to Right
Abe Gerthung, Lead IT Specialist | Fernando Sandoval, Development Director | Ruben Lugo, Chief Operating Officer | Chris Allen, Interim Migrant & Seasonal Head Start Director

Middle Row, Left to Right
Sonnay Alvarez, Communications Specialist | Elisha Suldan, Chief Financial Officer | Merissa Douglas, Occupancy & Compliance Specialist | Korene Gonzalez, Employment & Training Director | Brandy Perez, Immigration Program Manager

Front Row, Left to Right
Irma Morin, Chief Executive Officer | Arnold Cantu, Clinic Administrator | Autumn Blewett, Human Resources Director
The purpose of the Board of Trustees at CC Idaho is to provide oversight of the organization and to assure the organization's activities are conducted in compliance with applicable federal, state, and local laws. It is important that the Board is organized adequately to fulfill its role at CC Idaho.

Back Row | Left to Right
Cecilia Huerta, Secretary
Maria Lora
Enrique Rivera, President
Monica Salazar, Vice President
Hortencia Lemus, Treasurer
Marisela Garcia

Front Row | Left to Right
Geraldo Cisneros
Elizabeth Calderon
Jose Favela

Not photographed:
Charlotte Villareal-Natale, Janet Corson Stanton, Yuliana Gatica, Frances (Pat) Romero, Patricia Carranza

Charlotte Villareal-Natale went to be with her Heavenly Father on Wednesday, April 4, 2018, after a long battle with Pulmonary Fibrosis lung disease. Charlotte dedicated over 50 years to advocating for migrant children and human and civil rights. Her passion for advocacy began after losing her first-born daughter to a devastating accident at the Marsing Labor Camp in 1966. She began working with Idaho Farm Workers, Inc. in 1967 providing services to migrant children. At the time of her death, she continued to represent Head Start migrant children by serving on the Board of Trustees at CC Idaho. Charlotte was employed with CC Idaho administration for many years in Migrant Head Start as well as completing many Federal Reviews for Region 12 Head Start on the federal level. She moved to Ohio in 1990 to develop the Migrant Head Start Program for Texas Migrant Council and moved back to Idaho in 1996. She served on WICAP and CC Idaho Head Start Policy Councils as a community representative. She was employed with the local Marsing School District in 2000 until 2010 administrating federal programs including Migrant education, Limited English Program, Title I, USDA food service, etc where she succeeded in bringing additional programs for migrant and low-income children of the district. She just received a 50-year Recognition Award from CC Idaho for her tremendous advocacy commitment within the farm working community. It was an honor to have her on CC Idaho’s team.

The purpose of the Policy Council is to develop, review, and approve policies and procedures by working with key management staff and the Board of Trustees. All Policy Council members assist in the development, review and approval of various policies. The council is comprised of two different types of members: 1) Parents of currently enrolled children and 2) Community representatives.

Back Row | Left to Right
Jose Luis, Casa de Colores
Maricela Rodriguez, El Arcoiris
Gerardo Cisneros, La Adelita
Lizbeth Magaña, Emiliano Zapata
Erika Barba, Bright Futures EHS-CCP
Sandra Granados, Casa de Colores
Febe Hernandez, La Estrellita

Middle Row | Left to Right
Ariel Sanchez, El Castillito
Maria Elena Arrellano, Manuel Cavazos
Guillermina Santos, La Adelita
Alicia Herrera, Felipe Cabral
Kara Correa Felipe Cabral
Maria Carranza, Felipe Cabral
Claudia Castaneda, Emiliano Zapata

Front Row | Left to Right
Janeth Calderon, Casa de Colores
Kacey Ramirez, Community Representative

Not photographed:
Belin Toledo, Isabel Cruz, Sonia Gonzalez, Maricela Amarillos, Dina Favian, Victoria Sanchez, Brenda Zuniga, Alejandra Hernandez, Deisi Serna, Maria Rivas, Ana K. Puntos, Elizabeth Mandujano, Brenda Garcia, Juan Ibarra, Edelmire Juarez, Jaime Morales, Vicky Hernandez
Special thank you to our staff!
### Agency Locations

#### Migrant & Seasonal Head Start Centers
- **El Venadito**
  - 815 E. 9th | Weiser, ID 83672
  - 208.549.1187
- **Casa de Colores**
  - 317 Happy Day Blvd., STE. 120 | Caldwell, ID 83607
  - 208.453.3114
- **Felipe Cabral**
  - 1122 Washington St. S. | Twin Falls, ID 83301
  - 208.734.3419
- **Manuel Cavazos**
  - 555 4th E. | Aberdeen, ID 83210
  - 208.397.4190
- **El Castillito**
  - 350 G. St. | Idaho Falls, ID 83402
  - 208.522.6236
- **La Adelita**
  - 22730 Farmway Rd. | Caldwell, ID 83605
  - 208.459.6536
- **El Arcoiris**
  - 3505 Aribase Rd. | Mt. Home, ID 83647
  - 208.587.9171
- **Jardín de los Niños**
  - 202 14th Ave. East | Gooding, ID 83330
  - 208.934.4631
- **Emiliano Zapata**
  - 1319 Normal Ave. | Burley, ID 83318
  - 208.678.3288
- **La Estrellita**
  - 3491 W. 81st N. | Idaho Falls, ID 83402
  - 208.524.1339

#### Community Family Clinics
- **Community Family Clinics**
  - 2100 Alan St. | Idaho Falls, ID 83404
  - 208.528.7655
- **Casa de Colores**
  - 651 N. 2858 E. | Roberts, ID 83444
  - 208.228.2000
- **Felipe Cabral**
  - 625 W. Pacific | Blackfoot, ID 83221
  - 208.782.0500

#### Immigration Legal Services
- **Familias Unidas**
  - 317 Happy Day Blvd., Ste. 170 | Caldwell, ID 83607
  - 208.453.3107

#### Affordable Housing
- **El Milagro**
  - 1122 S. Washington St. | Twin Falls, ID 83301
  - 208.736.0962
- **Colonia de Colores**
  - 406 Gardner Ave. | Twin Falls, ID 83301
  - 208.734.2301
- **Proyecto Esperanza**
  - 730 14th St. | Heyburn, ID 83336
  - 208.678.0707
- **El Rancho grande Estates**
  - 133 Hillcrest Ave. | American Falls, ID 83211
  - 208.226.2916
- **Colonia Cesar Chavez**
  - 761 W. Center St. | Blackfoot, ID 83221
  - 208.785.7544

#### Employment & Training Resource Centers
- **Employment & Training Resource Centers**
  - 317 Happy Day Blvd., Ste. 180 | Caldwell, ID 83607
  - 208.454.1652
  - www.communitycouncilofidaho.org

- **Affordable Housing**
  - 317 Happy Day Blvd., Ste. 180 | Caldwell, ID 83607
  - 208.454.1652