Executive Message

It has been another year of tremendous growth for Community Council of Idaho. Our goal has always been to enrich the lives of farm working families and low-income individuals through life-changing programs and experiences that help them navigate economic and social barriers.

The communities we serve get stronger each year thanks to our devoted staff members, Board of Trustees, partners, sponsors, and volunteers. Building healthier communities is our priority.

Many significant moments occurred in 2018 and we are thrilled to reflect on all of them with you. Our annual report includes statistics and stories that showcase our involvement across the state.

A sincere thank you to those who support our mission. We invite you to review our 2018 Annual Report.

Mission

To strengthen families in our communities by offering opportunities in education, health, housing, employment, and legal services.

Vision

Preserving families, renewing lives.
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Staff Longevity

Total Staff: 386
Seasonal: 278
Regular Full-Time: 108

84% 0-10 years
13% 11-20 years
3% 21+ years

Jorge Vazquez, right, HEP Instructor for the Employment & Training Department, receiving his 5-year Longevity Award in 2018. He says “I love working for Community Council of Idaho because of the positive impact we make to the families we assist. I love seeing their smile when they pass a test, or graduate getting their GED and know that all their hard work is well worth it”.

2
In November 2018, Community Family Clinic partnered with Eastern Idaho Regional Medical Center (EIRMC) residency program. EIRMC residents are now providing medical services at Community Family Clinic. The resident team practices under the direct supervision of Dr. Leland Krantz MD (Internal Medicine), Dr. Alan Avondet MD (internal medicine and nephrology), and Dr. Jaren Blake MD (family medicine). Currently, the residents see patients Tuesdays, Wednesdays, and Fridays at CFC. It is a win for Idaho Falls to have the residents providing services. It has expanded the clinic’s capacity to serve more patients, have more appointments available (usually within a week), and more walk-in slots are open. The entire Southeastern Idaho community benefits from our partnership with EIRMC. Thank you, EIRMC!

In July 2018, Familias Unidas Immigration Legal Services transitioned from offering part-time services to full-time services. This was a major milestone for the program and its clients. With new hours and an extra caseworker added to the team in 2018, Familias Unidas was able to help even more people achieve their citizenship goals. The program also began partnering with CC Idaho’s Community Resource Centers across the state to offer consultations via Skype for easier access to legal services for their clients.

In early November, the Idaho Dairymen’s Association (IDA) government affairs director Bob Naerebout and CEO Rick Naerebout presented a $60,000 check to Familias Unidas. CC Idaho and IDA will partner to provide the Idaho Dairymen’s Association with vouchers for free consultations and a 5% discount on the fees for dairy workers. CC Idaho anticipates this to become a strong and long-lasting partnership.

In November 2018, Community Family Clinic partnered with Eastern Idaho Regional Medical Center (EIRMC) residency program. EIRMC residents are now providing medical services at Community Family Clinic. The resident team practices under the direct supervision of Dr. Leland Krantz MD (Internal Medicine), Dr. Alan Avondet MD (internal medicine and nephrology), and Dr. Jaren Blake MD (family medicine). Currently, the residents see patients Tuesdays, Wednesdays, and Fridays at CFC. It is a win for Idaho Falls to have the residents providing services. It has expanded the clinic’s capacity to serve more patients, have more appointments available (usually within a week), and more walk-in slots are open. The entire Southeastern Idaho community benefits from our partnership with EIRMC residency program. Thank you, EIRMC!

In late November 2018, CC Idaho received official notice that the revitalization project at El Milagro in Twin Falls was selected for the Low-Income Housing Tax Credits (LIHTC) for the construction of 60 units of affordable housing. This is Phase I of the Master Plan which has an estimated cost of $10 Million. There’s still a lot of work to be done in Twin Falls. CC Idaho plans to build relationships, form allies and begin a capital campaign for the success of this entire project.
**Expenditures**

**Revenue**

- Grants: $13,981,156
- Other: $1,250,449
- Rental: $810,333
- In-Kind: $141,977
- Total: $16,183,915

**Expenses**

- Program Activities: $13,776,979
- Fundraising: $6,763
- Management & General Expenses: $1,452,848
- Total: $15,236,590

**Migrant & Seasonal Head Start Expenditures**

- Salaries & Benefits: $5,688,590.65
- Indirect: $951,311.59
- Facilities Costs: $696,882.78
- Other: $616,504.07
- Supplies: $301,201.04
- Staff Development: $225,002.16
- Equipment: $125,893.10
- Child Transportation: $82,396.17
- Parent Services: $45,181.65
- Child Services Consultants: $51,136.41
- Travel: $25,564.04

**Early Head Start Childcare Partnership Expenditures**

- Salaries & Benefits: $249,998.83
- Indirect: $41,191.91
- Facilities Costs: $58,640.41
- Other: $109,951.87
- Supplies: $80,465.41
- Staff Development: $18,501.68
- Equipment: $0
- Child Transportation: $1,927.05
- Parent Services: $1,052
- Child Services Consultants: $3,099.49
- Travel: $0
Nancy and Luis’ experience with MSHS

Photographed above is Nancy and Luis with their two children during a Migrant Parent Meeting.

Their son, Luis Angel, who is now 5 years old, has attended La Adelita Head Start Center in Caldwell since he was 6 months old. “He learned how to crawl and walk there”, says his mother, Nancy. They described the center as more than a school. “When we don’t have food, they give us food. They help us read our mail when we don’t understand it. They are family”.

(translated from Spanish)

Their daughter Monique now attends La Adelita as well.

Total Child Enrollment: 812

Total Families Served: 545

Total Volunteers: 788 of those volunteers...87% were current or former MSHS parents
Fatherhood Engagement at MSHS

Fatherhood engagement in a child’s life is very important. Nearly 70% of families enrolled in our Migrant & Seasonal Head Start program have a father figure in the household. We encourage their participation in the program by offering the following activities:

Parenting education workshops:
31% of fathers engaged in these workshops.

Family goal setting:
37% of fathers engaged in this activity.

Involvement in development experiences such as parent-teacher conferences:
55% of fathers engaged in these experiences.

Continuous Healthcare

With proper education, awareness, and guidance, 100% of children had access to a pediatric medical home, A.K.A your go-to pediatrician. Before enrolling in the program, there were 36 children without a medical home. The benefits of a medical home are increased quality of care, improved health outcomes, decreased unmet medical needs, and reduction in health care costs.

Immunizations

At the beginning of the program year, only 12% of children were up-to-date with Idaho’s EPSDT schedule for age-appropriate preventative and primary healthcare. By the end of the program year, 95% of children were up-to-date. The Idaho EPSDT Schedule is Medicaid’s comprehensive and preventative child health program. It helps track hearing, vision, immunizations, and more.

99% of children are up to date with all immunizations appropriate for their age. The other 1% have special exemptions.
Photographed above is Stephanie Drechsel with her two sons, Karlyle and Lugh at Bright Futures Daddy Daughter/Mommy Son Dance. Her younger son, Karlyle, who is now nearly 3 years old, has attended Genesis since he was 3 months old. Stephanie has noticed “there’s more structure” since the partnership with Genesis was formed, but “the love is still the same”.

Total child enrollment: 17
76% of participants’ income came below 100% of the federal poverty line

100% Continuous Health Insurance
100% Continuous Accessible Healthcare Services
100% Up-to-Date on Immunizations

Fatherhood Engagement at Bright Futures

Fatherhood engagement is very important at the Bright Futures Early Head Start Childcare Partnership Program. In 2018, one of the children’s fathers built a raised garden bed and brought soil and fertilizer. Another father donated plants for the kids at the Early Head Start Center, Genesis Preschool and Daycare. Now they have their very own veggie garden. The raised garden bed idea was inspired by the fatherhood representative. Teachers have incorporated this project into their classrooms by reading stories about how different vegetables and fruits grow (up, down and around). They even made plans to prepare a salad or other meals with what they harvested from this garden to invite their parents to eat it with them.
Jesus’ Experience with Familias Unidas

[Familias Unidas staff] were very helpful. Very professional. Very knowledgeable. I needed a lot of assistance understanding the paperwork that was needed to be submitted to immigration and also to understand how the process works. [Thanks to their help] it actually turned out to be easier than what I thought it was going to be like. I don’t have the words to say how much joy I have. We are so close to finishing the process and being able to be [with my] family.

~Jose de Jesus Valdovinos

Familias Unidas Pricing

Our fees compared to a private immigration attorney are considerably lower. For example, our DACA fee is 50% lower than a private attorney, Family Petition fees are 58% lower, and to become a citizen, the fee is 60% lower. We also offer Citizenship Classes for free. We believe money should not be a barrier to achieving one’s citizenship goals.
The National Farmworker Jobs Program (NFJP) educates and trains eligible agricultural workers in a fiscally responsible way, for jobs to meet employers’ demands. In the current economic climate, migratory and seasonal agricultural workers are among the nation’s most vulnerable job seekers, many individuals bring home just $15,000 annually.

According to the U.S. Department of Labor, the NFJP continues to be one of the most successful federal job training programs. In the department’s most recent Workforce System Results publication, the NFJP exceeds all the major goals established by DOL. CC Idaho continues to exceed DOL common measures standards by placing more than 85 percent of program participants in good jobs, and achieving an employment retention rate of 95 percent, with annual earnings of $22,942.

Maria’s Experience with NFJP

In order to provide for her children, Maria J. worked in the fields during the summer while she attended school. An internship was required during her senior year of college...thus she was forced to quit her full-time job. She came to CC Idaho for assistance. We assisted her with financial aid, gas vouchers, coats, toys, and Thanksgiving dinners. Maria graduated from Boise State University an entire semester early with a bachelor’s degree in Psychology. Shortly after, she was hired full-time in a mental health facility where she is currently making $17 an hour. She says that her success would not have been possible if it weren’t for all of the assistance that she received from CC Idaho.

Total Participants: 274

96% of participants entered this program either unemployed, notified of a layoff, or not in the labor force.

Performance Standards

Employment retention rate after 2nd quarter: 70%
Employment retention after 4th quarter: 66%
Median earning after 4th quarter after exit: $5,180
Credential rate: 53%

Adult Participants Who Achieved Employment: 145

<table>
<thead>
<tr>
<th>Training Services Received</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic Skills Training</td>
<td>6%</td>
</tr>
<tr>
<td>Occupational Skills Training</td>
<td>40%</td>
</tr>
<tr>
<td>On-The-Job-Training</td>
<td>5%</td>
</tr>
<tr>
<td>Work Experience</td>
<td>12%</td>
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<tr>
<td>Worker Safety Training</td>
<td>37%</td>
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</tbody>
</table>

Enrolled in Related Assistance: 102

<table>
<thead>
<tr>
<th>Job Stabilization Support Services</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transportation Assistance</td>
<td>21%</td>
</tr>
<tr>
<td>Health Care Assistance</td>
<td>1%</td>
</tr>
<tr>
<td>Family Care Assistance</td>
<td>2%</td>
</tr>
<tr>
<td>Housing Assistance</td>
<td>51%</td>
</tr>
<tr>
<td>Clothing &amp; Utility Assistance</td>
<td>25%</td>
</tr>
</tbody>
</table>

Youth Participants Who Received Training: 34

<table>
<thead>
<tr>
<th>Youth Training Services Received</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Other Occupational Skills Training</td>
<td>41%</td>
</tr>
<tr>
<td>Occupational Skills Training</td>
<td>59%</td>
</tr>
</tbody>
</table>
Dylan’s Experience with YouthBuild

Dylan’s problems started at the age of 15. His grades were dropping, he was being bullied at school and at times he felt like his parents just didn’t understand. By the age of 16, Dylan had accumulated 4 criminal charges and was well known by the school’s resource officer. At 17 years old he dropped out of school and didn’t care much about his future. Then one day he resorted to the unthinkable. All Dylan can remember from that dreadful day is two things; first is his mom tugging at his arms and yelling for his dad to come upstairs. Second is the belt around his neck with the feeling of depression and lost hope. He really can’t say what lead him to think of attempting suicide, but he is sure glad he has a loving family who checked on him that day. After that incident, Dylan was checked into a hospital and when he was released he found an additional family with the YouthBuild program. Today he is really happy to be alive and hopeful for every breath he takes. When Dylan joined YouthBuild, he had hope and a desire to succeed. By the time Dylan exited YouthBuild, he had completed many workshops on employment such as learning how to create a successful resume. He also participated in financial literacy training from our local banks, dressing for success, public speaking, mock interviews, volunteering at community events and was able to experience what it’s like to give back. Dylan also graduated with his High School Equivalency Certificate, Home Builders Institute Certificate and was Vice President of his class. Once Dylan graduated, he didn’t stop there. Dylan enrolled into an apprentice program and by the age of 21, he will be one of the youngest plumbing journeyman in Twin Falls, Idaho. He has a full-time job by day and attends college by night, all while holding a B average.

Total Participants: 39

Short-Term Leading Indicators of Performance

- 72% obtained a High School Diploma or GED
- 85% obtained a Certificate
- 8% enrolled in Post Secondary Education

Long-Term Leading Indicators of Performance

- 60% placed in Education or Employment
- 92% attained a Degree or Certificate
- 72% attained literacy and numeracy
High School Equivalency Program

Total Students Enrolled: 75

Pablo’s Experience with HEP

I’ve seen and learned that it’s never too late to study and move forward with your dreams. Now my next step is to obtain higher wages and better employment so that I can give my family a better future. Once I obtain that goal, I’ll think about getting a tech career so that I keep surpassing my goals and giving my family more.

I’m so grateful with the HEP program and with the people that have helped me achieve my goal of obtaining my GED. Thank you so much Community Council of Idaho for giving me the opportunity to keep studying.

- Pablo S. (translated from Spanish)

Community Services Block Grant

The Community Services Block Grant provides supportive services and activities for individuals with low incomes that alleviate the causes and conditions of poverty in Idaho communities. Community Council of Idaho provides services and activities addressing employment, education, better use of available income, housing, nutrition, emergency services, and/or health. Our Employment and Training Programs often work jointly to assist farmworkers and low-income families in furthering self-sufficiency by increasing capacity in job skills and income.

Total Tuition Assistance $18,900

Total Food Boxes Provided 3,341

Education

87% of our target goal for individuals obtained an associates degree.

96% of our target goal for individuals obtained a recognized credential, certificate, or degree relating to achievement of educational or vocational skills.

83% of our target goal for individuals obtained a high school diploma or equivalent.

Employment

111% of our target goal for adults obtained employment.

135% of our target goal for adults obtained and maintained employment for at least 90 days.

105% of our target goal for unemployed youth obtained employment to gain skills or income.
Housing

Kacie Davies has lived at El Milagro Housing for nearly 6 years with her husband and young son. Her favorite thing about living at El Milagro is the feeling of security. She said, “I’ve never been treated as well as I am treated here”. One instance that Kacie is grateful for is when she had an emergency repair situation at her apartment. “I got home and smelled something strange. I called Tito [the housing manager] and he dropped everything he was doing immediately to check out what was wrong. It was late in the evening, yet Tito and his team fixed everything that same day. At other places I’ve lived, they hardly even answered the phones”.

Total Units 188
Total Properties 5
Individuals Housed 581
Average Family Size 3
Farmworker Families Housed 79
Clinic

Total Patients
3,050

Total Clinic Visits
6,081

60 insurance clients were seen for SHIBA Medicare appointments in 2018.

Insurance Status
- 21% Private Insured
- 62% Self Pay
- 9% Medicaid
- 8% Medicare

Sliding Fee Scale - Poverty Levels
1,033 of our patients used the sliding fee scale in 2018. Of those patients:
- 44% were at or below the poverty line
- 32% were 101% - 150% below the poverty line
- 18% were above the poverty line
- 6% were over or above the 200% poverty line

Health Insurance Outreach & Enrollment
Community Family Clinic offers free counseling to explore options for affordable health insurance on the Idaho Health Insurance Marketplace. The certified counselors assist clients to apply for subsidies to make informed decisions on selecting a plan and offering education on how to use their insurance.

Total People Assisted: 526
Applications Submitted: 122
Completed Enrollment Process: 43
Consumers Represented: 369

Dave’s Experience with CFC Health Insurance Enrollment Program
Dave McGrath received assistance through Community Family Clinic’s free counseling for Health Insurance Enrollment. Ann McRill, the certified Health Enrollment Counselor, helped Dave with an appeal that included all necessary information to get retroactive coverage. Dave said “all of this [assistance] came just in time because I was diagnosed with testicular cancer. The total cost of surgery, chemo and specialist care is north of $330,000. The counseling help I received from Ann McRill at Community Family Clinic literally saved the farm. We would have otherwise been financially devastated and probably would have become that statistic in the U.S. that goes bankrupt due to one health emergency".

Dave’s medical costs were covered under his new insurance plan and he is now cancer free.
Events

Participant Ivan Hernandez attempting the T-Rex challenge at our 33rd Annual Hispanic Scholarship Golf Tournament. Attendees of this tournament helped raise enough money to give 9 students $1,000 to achieve their educational goals.

Community Council of Idaho’s Board President, Enrique Rivera (right) during the 2nd Annual Gala presenting the award for Advocate of the Year to Jennifer Martinez from the Idaho Coalition Against Sexual & Domestic Violence. This gala raises funds for our immigration program. Currently, the immigration program has no state or federal funding, therefore this annual gala plays a huge role in its funding.

With the help of our friends in the farmworker advocacy community, we helped host AgroFiesta - an event to show appreciation to farmworkers in the Treasure Valley and surrounding areas. It was a free event with food, entertainment, giveaways, activities, and health services. Photographed above is the planning committee.

El Milagro in Twin Falls hosted a Beautification Day to bring the community together while cleaning up their community.

CC Idaho hosted a movie screening of Dolores Huerta followed by a panel discussion centered around farmworker issues.

With the help of a few dedicated partners, we hosted the 6th Annual Hispanic Healthcare & Technology Careers Conference. Each speaker is of Latino descent who shared their story of how they landed in the STEM fields despite their struggles. Over 400 students attended this year.

Community Family Clinic hosted a free Wellness Fair to provide crucial resources to the most vulnerable members of our community. Our objective is to educate, inform, and provide families with tools that will lead to healthier lifestyles.
Community Partners of the Year

East Region

Lynn Jorgensen accepting the 2018 East Region Distinguished Partner of the Year Award on behalf of Sage Tech Truck Driving School in Blackfoot, Idaho. Lynn has been the director of the school for over 10 years. Many of our qualifying clients are unable to afford the pricing set at Sage, therefore Lynn has worked with CC Idaho’s Employment & Training (E&T) department to offer our clients a lower cost so that they can afford training at Sage. “Lynn always works with our budget, and a lot of times he even works with our clients’ limited English”, says Rocio Rojo, E&T Counselor. He has translated a lot of his CDL practice tests to Spanish to meet the needs of CC Idaho clients. You can’t find Spanish CDL books at the local DMV, but you can find them with Lynn at Sage. He even developed a free website for students to access the practice test. We are so proud to have Lynn as a friend and business partner.

Central Region

Ken Robinette accepting Central Region’s 2018 Distinguished Partner of the Year Award on behalf of South Central Community Action Partnership (SCAAP). SCAAP alongside their Self-Help Housing program has provided CC Idaho and its YouthBuild program several worksite locations for participants. The worksites include power tools, construction equipment, safety training, leadership skill development, and a chance for the participants to give back to their community. This partnership has generated 69 Home Builder Certifications within the YouthBuild program, along with helping families and individuals fulfill their dreams of becoming homeowners. We’ve had this partnership for about 4 years, but Ken has been part of CC Idaho’s journey for over 25 years. CC Idaho extends a heartfelt thank you to Ken Robinette, Chad Whitaker, and Kyle Myers for their dedication to helping CC Idaho serve its mission.

West Region

Ileana Cordova accepting the West Region Distinguished Partner of the Year Award on behalf of Boise State University High School Equivalency Program (HEP). CC Idaho staff at Employment & Training (E&T) have partnered with Ileana for the last 10 years. Anytime our staff has a client who is need of their GED, Ileana makes herself available almost immediately. Both programs help each other recruit clients in need. Ileana also plays an instrumental role in coordinating our Transition Team Meetings which are composed of multiple representatives from organizations who serve the farmworker community. Each year she also helps us with our coat distribution for needy families in the area. Ileana is a major advocate for farmworkers. “Ileana is very generous, open, and willing to assist anyone here at CC Idaho with recruitment, new ideas, and upcoming events”, says Ercilia Gomez, E&T Counselor. We are lucky to work alongside Ileana Cordova.
Leadership Team

Irma Morin  
Chief Executive Officer

Ruben Lugo  
Chief Operating Officer

Elisha Suldan  
Chief Financial Officer

Brandy S. Perez  
Immigration Program Director

Merissa Douglas  
Occupancy & Compliance Specialist

Sonnay Alvarez  
Communications Specialist

Elizabeth Arredondo  
Executive Assistant

Autumn Blewett  
Human Resources Director

Abe Gerthung  
Lead IT Specialist

Arnold Cantu  
Clinic Administrator

Korene Gonzalez  
Employment & Training Director

Jennie Moyett  
Migrant & Seasonal Head Start Director

Board of Trustees

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Hortencia Lemus, President Elect  
Elizabeth Calderon, Vice President  
Yuliana Gatica, Secretary  
Janeth Calderon, Treasurer  
Raul Navarrete, East Region  
Yaneth Carrillo, West Region  
Patricia Carranza, East Region  
Carrie Crom, East Region  
Jose Favela, East Region  
Marisela Garcia, East Region  
William Rojas-Lopez, East Region  
Maria Lora, East Region
And to the people that make this all possible .
Thank you from the bottom of our hearts
Program Sites

Migrant & Seasonal Head Start Centers

El Venadito
815 E. 9th, Weiser, ID 83642
(208) 549–1187

La Adelita
22730 Farmway Rd., Caldwell, ID 83605
(208) 459–6536

Casa de Colores
317 Happy Day Blvd., Ste. 120, Caldwell, ID 83607
(208) 453–3114

El Arcoiris
3505 Airbase Rd., Mountain Home, ID 83467
(208) 587–9171

Jardín de los Niños
202 14th Ave. East, Gooding, ID 83330
(208) 934–4631

Felipe Cabral
1122 Washington St. S., Twin Falls, ID 83301
(208) 734–8419

Emiliana Zapata
1319 Normal Ave., Burley, ID 83318
(208) 678–3288

Manuel Cavazos
555 4th E., Aberdeen, ID 83201
(208) 397–4190

El Castillito
350 G. St., Idaho Falls, ID 83402
(208) 522–6236

La Estrellita
3491 W 81st St. N., Idaho Falls, ID 83402
(208) 524–1339

Bright Futures Early Childcare Partnership

105 N. Yale St., Nampa, ID 83651
(208) 467–9906

Familias Unidas Immigration Legal Services

317 Happy Day Blvd., Ste., 170, Caldwell, ID 83607
(208) 453–3107

Employment & Training Resource Centers

317 Happy Day Blvd., Ste. 180, Caldwell, ID 83607
(208) 454–8604

1139 Falls Ave. East, Ste. B, Twin Falls, ID 83301
(208) 734–3336

437 E. 13th St., Burley, ID 83318
(208) 878–1171

745 W. Bridge St., Ste. H, Blackfoot, ID 83221
(208) 785–6390

1349 S. Holmes Ave., Idaho Falls, ID 83404
(208) 524–0980

Community Family Clinics

2100 Alan St., Idaho Falls, ID 83404
(208) 528–7655

651 N. 2858 E., Roberts, ID 83444
(208) 228–2200

625 W. Pacific, Blackfoot, ID 83221
(208) 782–0500

Affordable Housing

El Milagro
1122 S. Washington St., Twin Falls, ID 83301
(208) 736–0962

Colonia de Colores
406 Gardner Ave., Twin Falls, ID 83301
(208) 734–2301

Proyecto Esperanza
730 14th St., Heyburn, ID 83336
(208) 678–0707

El Rancho Grande Estates
133 Hillcrest Ave., American Falls, ID 83211
(208) 226–2916

Colonia Cesar Chavez
761 W. Center St., Blackfoot, ID 83221
(208) 785–7544

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