The Community Council of Idaho’s mission is to strengthen families in our communities by offering opportunities in education, health, housing, employment, and Legal Services.

The Community Council of Idaho (CC Idaho) is a non-profit organization that was established in 1971 by a group of passionate individuals who had a grand vision for the farm-working population in Idaho. Through the years, many more passionate individuals grew the organization into what it is today. CC Idaho serves farm working and low-income families across Idaho with the purpose of improving their social and economic status through workforce development, education, cultural awareness, civil rights advocacy, well being services, and legal services.

Forty-eight years have passed since the beginning of this amazing organization aimed at the furthering of all farmworkers and their families in Idaho; paying close attention to those in need of assistance whether economic or social. Once again, we are humbled by the response and support that has been returned to our agency by the community, sponsors, partners, sister organizations, vendors, donors, and volunteers. The Community Council of Idaho strives to be the leader in impacting the Latino community in a positive and enriching way. Our employees have continued to work together to bring the most needed resources and high-quality services to the people of Idaho.

Our agency offers services catered to the needs seen in farm working, low-income families, and individuals in rural communities throughout Idaho. While the Latino community uses a good part of our resources and services, they are available to all Idahoans. We work tirelessly to improve their social and economic status through workforce development, education, cultural awareness, civil rights advocacy, wellbeing services, and legal services. A great sense of accomplishment is felt by our agency when we look back on our year. The Latino community has grown in presence and strength, and being a part of that process is of great pride for us.

Lastly and most presently, the end of 2019 and this beginning of 2020 saw a devastating challenge that affected the world. We feel that our resources and services are in greater need as a result of the impact of COVID-19. As a non-profit agency, we met the needs of so many people this past year, and now our willingness has been overpassed by our need to help. We have been active in the pandemic response and combat. We will continue to do so with every resource at our disposal.

We want to express a heartfelt thank you to all in the community that made this past year possible. We reached and exceeded our goals in many areas of our programs. We invite you to review our annual report, which reflects all that we worked so hard to do.
OUR YEAR AT A GLANCE

In 2019, CC Idaho was successful in obtaining $5.2M in duration funds through the Office of Head Start. These funds allowed us to extend services to children and families at five centers, bringing all ten MHS centers to 10 months of operation. With this extension of services, CC Idaho was able to offer additional staff health insurance benefits. Our focus over the years has been to provide health insurance and retirement benefits to ALL our seasonal employees; we are proud to finally have the necessary budget to meet those needs.

In addition, in 2019, we managed to conduct a wage comparability study and incorporate a longevity structure to ensure that our tenured staff are compensated adequately.

We know that by taking care of our employees, they will be inspired to continue to provide high-quality services to families and children with the passion that brought them initially to CC Idaho.

January 2019
• We were successfully selected for a generous donation of $31,000 from the Seagraves Family Foundation for Phase III of our housing project at El Milagro
• On January 28th El Milagro welcomed a second location for Bright Futures Early Head Start Child Care Partnership

February 2019
• US Citizenship and Naturalization Classes at El Mercado - April 13th-June 22nd
• Familias Unidas held a fundraiser/kick-off event, “Sweethearts dance,” to unveil the new logo and celebrate the program’s accomplishments. The event sold out

March 2019
• CEO was elected to serve on the National Migrant and Seasonal Head Start Association Board of Trustees
• 6th Annual Hispanic Healthcare & Technology Careers Conference with over 400 students in attendance. Presented a $500 scholarship in honor and memory of Ismael Fernandez for 3rd year
• We were awarded $5.2 million in Duration Funds from OHS to expand days of service to children, improving staffing retention
• Co-sponsored the 2019 Farmworker Awareness Conference, in which we collected over 100 donated items for local farmworkers

April 2019
• Offered US Citizenship and Naturalization classes at El Mercado, April 13th – June 22nd
• Presented a new PTO Policy for our Seasonal Employees in order to make employment at CC Idaho more attractive

May 2019
• Mountain West bank donated $7,500 to CC Idaho which was allocated to Familias Unidas

June 2019
• Familias Unidas held its first Citizenship Day, 14 families were assisted in completing their applications for naturalization. The event resulted in 3 new cases for Familias Unidas

July 2019
• The clinic hosted ten new Family Practice residents starting July 1st, 2019
• Successfully implemented the latest accounting software, Intacct
• Completed triennial wage comparability study and incorporated longevity straight across the board for all positions.
• This new structure brings equitable wages for staff who have served CC Idaho for more than five years

August 2019
• Longevity Award Ceremonies: Aug 16th - East Region, Aug 15th - Central Region, August 20th – West Region
• Provided 2020 Census training to all staff during Longevity Award Ceremonies.
• A newspaper article published about “Head Start keeps families together.”
• Familias Unidas 1st Annual Summer Carnival, successful public relations events.
• 6th Annual Wellness Fair held at Community Family Clinic in Idaho Falls

September 2019
• Received a grant from First Federal Charitable Foundation to improve the security system.
• Had a successful Hispanic Scholarship Golf Tournament at Riverbend Golf Course, approximately 25 teams registered, raised approximately $23,560 for Hispanic scholarships
• Employees sold 8,285 raffle tickets for our scholarship fund

October 2019
• Received a donation of $30,000 from the Idaho Dairymen’s Association to benefit Familias Unidas
• Held our annual gala and raised over $10,000

November 2019
• Received a grant award for $30,000 from Chobani to develop a comprehensive teacher program for aspiring educators

December 2019
• CC Idaho staff participated in our 12th Annual “Adopt of Senior” program for the Hispanic Senior of Idaho’s annual Christmas celebration
• Held our Toys for Tots for our community and Canyon County at El Mercado. Held turkey drives for families at various CC Idaho locations

EVENTS

Throughout the year we have the honor of hosting and participating in dozens of events. We are a proud proponent of community involvement and strive to have our esteemed participants, volunteers, and staff make lasting memories.

Hispanic Healthcare and Technology Career Conference

High School students aspiring to a professional career in the healthcare or technology fields are invited to the Hispanic Healthcare and Technology Career Conference. The Community Council of Idaho partners with Future Hispanic Leaders of America (FHLA) to give students an opportunity to meet Latino professionals and experts in various STEM fields to build professional and mentor relationships. We are proud to say that the 2019 Hispanic Healthcare and Technology Careers Conference met its goals in increasing the interest of youth in health and technology fields.

www.communitycouncilofidaho.org
Migrant Seasonal Head Start

Now in its fifty-fourth year, provides full-day, bilingual school readiness education to children of farmworkers ages 0 to 5 at our ten centers throughout southern Idaho. The five essential domains of our curriculum are physical health and development, social and emotional development, approaches to learning, language and literacy development, and cognition and general knowledge in math, science, social studies.

Py19 Infant & Toddler State Outcomes

The results from the Program Year 2019 (PY19) State Preschool Outcomes show a steady increase in most categories. The number is based on the amount of abilities the child exhibits and increases at three checkpoints. The most increase is seen in Language & Communication.

The results from the PY19 Infant & Toddler State Outcomes shows an inclination in progress in each category from checkpoint one to checkpoint three.

Py19 Infant & Toddler State Outcomes

<table>
<thead>
<tr>
<th>CENTER</th>
<th>LOCATION</th>
<th>SUMMER ENROLLMENT</th>
<th>WINTER ENROLLMENT</th>
</tr>
</thead>
<tbody>
<tr>
<td>El Venadito</td>
<td>Weiser</td>
<td>27</td>
<td>19</td>
</tr>
<tr>
<td>La Adelita</td>
<td>Caldwell</td>
<td>44</td>
<td>43</td>
</tr>
<tr>
<td>Casa de Colores</td>
<td>Caldwell</td>
<td>81</td>
<td>43</td>
</tr>
<tr>
<td>El Arcoiris</td>
<td>Mountain Home</td>
<td>38</td>
<td></td>
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<tr>
<td>Jardín de los Niños</td>
<td>Hammett</td>
<td>38</td>
<td></td>
</tr>
<tr>
<td>Felipe Cabello</td>
<td>Twin Falls</td>
<td>55</td>
<td>22</td>
</tr>
<tr>
<td>Emiliano Zapata</td>
<td>Burley</td>
<td>48</td>
<td>18</td>
</tr>
<tr>
<td>Manuel Cavazos</td>
<td>Aberdeen</td>
<td>46</td>
<td>18</td>
</tr>
<tr>
<td>La Estrellita</td>
<td>Idaho Falls</td>
<td>46</td>
<td></td>
</tr>
<tr>
<td>El Castillito</td>
<td>Idaho Falls</td>
<td>27</td>
<td>23</td>
</tr>
</tbody>
</table>

AVERAGE MONTHLY ENROLLMENTS

<table>
<thead>
<tr>
<th>CENTER</th>
<th>LOCATION</th>
<th>SUMMER ENROLLMENT</th>
<th>WINTER ENROLLMENT</th>
</tr>
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<tr>
<td>El Castillito</td>
<td>Idaho Falls</td>
<td>27</td>
<td>23</td>
</tr>
</tbody>
</table>

Salaries & Benefits $6,632,425.82
Indirect $987,773.96
Facility Costs $607,127.24
Other Supplies $359,462.92
Facility Costs $519,033.47
Staff Development Equipment $303,194.15
Child Transportation Parent Services $48,038.65
Child Services Consultants $97,996.80
Travel $18,556.39
Child Services Consultants $50,418.74

Socio-Emotional Approaches Language & Communication Cognition Perceptual, Motor & Physical

| Checkpoint 1 | 3 | 2.85 | 2.73 | 2.93 | 3.01 |
| Checkpoint 2 | 3 | 3.18 | 3.17 | 3.21 | 3.33 |
| Checkpoint 3 | 3.59 | 3.1 | 3.45 | 3.43 | 3.55 |

The results from the PY19 Infant & Toddler State Outcomes shows a steady increase in most categories. The number is based on the amount of abilities the child exhibits and increases at three checkpoints. The most increase is seen in Language & Communication.

What was the total child enrollment? 768
What was the total number of families served? 538
What was the total number of volunteers? 798
Of those volunteers how many were current or former MSHS parents? 699
What was the proposed budget for the fiscal year? $13,528,743.00
How many children and families served? 1,306
What percentage of enrolled children received medical exams? 84%
What percentage of enrolled children received dental exams? 81%
Engagement

A father’s presence is essential in a child’s development. 64% of the families enrolled in our MSHS program have a father figure. 25% of the fathers were active in the Family goal-setting activity.

Fatherhood

PY 2019 State Preschool Outcomes

The results from the Program Year 2019 (PY19) State Preschool Outcomes show a steady increase in most categories. The number is based on the amount of abilities the child exhibits and increases at three checkpoints. The most increase is seen in Language & Communication.

PY 2019 EHS Infant & Toddler Outcomes

<table>
<thead>
<tr>
<th>Checkpoint</th>
<th>Perceptual, Motor &amp; Physical</th>
<th>Socio-Emotional</th>
<th>Appr. To Learning</th>
<th>Language &amp; Communication</th>
<th>Literacy</th>
<th>Mathematical Development</th>
<th>Scientific Reasoning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Checkpoint 1</td>
<td>6.61</td>
<td>6.08</td>
<td>6.08</td>
<td>6.29</td>
<td>5.95</td>
<td>5.86</td>
<td>5.98</td>
</tr>
<tr>
<td>Checkpoint 2</td>
<td>7.14</td>
<td>6.53</td>
<td>6.69</td>
<td>6.67</td>
<td>6.47</td>
<td>6.29</td>
<td>6.26</td>
</tr>
<tr>
<td>Checkpoint 3</td>
<td>7.01</td>
<td>6.61</td>
<td>6.79</td>
<td>6.78</td>
<td>6.49</td>
<td>6.18</td>
<td>6.53</td>
</tr>
</tbody>
</table>

Bright Futures & Genesis

Both centers are part of the Early Head Start Child Care Partnerships (EHS-CCP). It is an early education program for children of farm working families. It is an early education program for children. Children in this program range from 0 to 3 years of age. This program is dedicated to promoting success in school and later in life. Services include early childhood education, disability/mental health services, health and nutrition, wellness, social services, and parent involvement and training.

Medical

99% of the children enrolled in the Migrant Seasonal Head Start (MSHS) have access to a pediatric medical home or go-to pediatrician. There are many benefits to a medical home. The child and family will have one doctor to see for all medical needs and the child’s medical history will begin to form with one medical professional and office.

PY 2019 EHS Infant & Toddler Outcomes per, Frog Street Assessments Checklist (off-line)

<table>
<thead>
<tr>
<th>Checkpoint</th>
<th>Perceptual, Motor &amp; Physical</th>
<th>Socio-Emotional</th>
<th>Appr. To Learning</th>
<th>Language &amp; Literacy</th>
<th>Cognitive Development</th>
</tr>
</thead>
<tbody>
<tr>
<td>Checkpoint 1</td>
<td>12</td>
<td>14</td>
<td>3</td>
<td>8</td>
<td>8</td>
</tr>
<tr>
<td>Checkpoint 2</td>
<td>18</td>
<td>19</td>
<td>6</td>
<td>14</td>
<td>15</td>
</tr>
<tr>
<td>Checkpoint 3</td>
<td>23</td>
<td>24</td>
<td>16</td>
<td>19</td>
<td>17</td>
</tr>
</tbody>
</table>

Muevete! Y Cambia Tu Vida

The health literacy program, Muevete! Y Cambia Tu Vida, was created around the goal of educating and encouraging healthy practices in diet and activity in an effort to prevent diabetes and obesity. The program is intended for those children and their families that are at risk.

Muevete!

PY 2019 Salaries & Benefits

<table>
<thead>
<tr>
<th>Item</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Indirect Benefits</td>
<td>$303,977.87</td>
</tr>
<tr>
<td>Facility Costs</td>
<td>$45,442.37</td>
</tr>
<tr>
<td>Supplies</td>
<td>$513,566.65</td>
</tr>
<tr>
<td>Staff Development</td>
<td>$76,086.26</td>
</tr>
<tr>
<td>Equipment</td>
<td>$15,728.84</td>
</tr>
<tr>
<td>Child Transportation</td>
<td>$0.00</td>
</tr>
<tr>
<td>Parent Services</td>
<td>$0.00</td>
</tr>
<tr>
<td>Child Services Consultants</td>
<td>$6,461.94</td>
</tr>
<tr>
<td>Travel</td>
<td>$183,495.66</td>
</tr>
<tr>
<td>Parent Services</td>
<td>$3,062.64</td>
</tr>
<tr>
<td>Other</td>
<td>$3,758.32</td>
</tr>
</tbody>
</table>

Before enrolling in the program how many children did not have a medical home? 28

What percentage of children were up to date with Idaho’s EPSDT schedule for age-appropriate preventative and primary healthcare by the end of the program year? 84%

What percentage of children were up to date with Idaho’s EPSDT schedule for age-appropriate preventative and primary healthcare at the beginning of the program year? 2%

What percentage of families received parenting education during the program year? 54%

What percentage of families received health education during the program year? 49%

What percentage of children are up to date with all immunizations appropriate for their age? 97%

What was the total number of children enrolled? 32

What percentage of participants’ income came below 100% of the federal poverty line? 78%

The results from the Program Year 2019 (PY19) State Preschool Outcomes show a steady increase in most categories. The number is based on the amount of abilities the child exhibits and increases at three checkpoints. The most increase is seen in Language & Communication.

The results from the PY19 Infant & Toddler State Outcomes shows an inclination in progress in each category from checkpoint one to checkpoint three.
Employment and Training

Funded by U.S. Department of Labor, U.S. Department of Education and U.S. Department of Health & Human Services. Services include bilingual assistance, tutoring to earn a GED, workforce development, and help with construction certifications for disconnected youth. EDT also provides families assistance with food boxes, rent, and utility bills. The programs included in EDT are YouthBuild, High School Equivalency Program, National Farmworker Jobs Program, and Community Services Block Grant.

YouthBuild

CC Idaho is impacting the lives of the community from childhood into adulthood and beyond. YouthBuild is a low-income program for young people where they learn construction skills through building affordable housing for the homeless and low-income people in their neighborhoods and other community assets.

Total Participants

56

Short-Term Leading Indicators of Performance

<table>
<thead>
<tr>
<th>Metric</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Obtained a High School Diploma or GED</td>
<td>91%</td>
</tr>
<tr>
<td>Credential Attainment</td>
<td>18%</td>
</tr>
<tr>
<td>Enrolled in Post Secondary Education</td>
<td>100%</td>
</tr>
</tbody>
</table>

Long-Term Leading Indicators of Performance

<table>
<thead>
<tr>
<th>Metric</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Placed in Education or Employment 6 months after participation</td>
<td>86%</td>
</tr>
<tr>
<td>Placed in Education or Employment 1 year after participation</td>
<td>100%</td>
</tr>
<tr>
<td>Attained a Degree or Certificate</td>
<td>100%</td>
</tr>
<tr>
<td>Attained literacy and numeracy</td>
<td>100%</td>
</tr>
</tbody>
</table>
Community Services Block Grant

To support services and activities for individuals with low incomes, The Community Services Block Grant (CSBG) alleviates the causes and conditions of poverty in Idaho communities. CSBG provides services and activities addressing employment, education, better use of available income, housing, nutrition, emergency services, and health. At times the Community Council of Idaho combines NFJP and CSBG to assist farmworkers and low-income families in furthering self-sufficiency by increasing capacity in job skills and income.

National Farmworker Jobs Program

To meet employer demands, eligible farmworkers are trained in a fiscally responsible way through The National Farmworker Job Program (NFJP). The U.S. Department of Labor named NFJP as one of the more successful federal job training programs. Migratory and seasonal agricultural workers are among the nation’s most vulnerable job seekers. Many individuals bring home just $15,000 annually, the program is aimed to counter the chronic unemployment of these farmworkers.

**Total Job Stabilization Support Assistance**

**$11,347.23**

**Total Food Boxes Provided:**

**3,637**

**Employment**

- What % of the target goal for adults obtained employment?
  - 100%
- What % of the target goal for adults obtained and maintained employment for at least 90 days?
  - 223%
- What % of the target goal for unemployed youth obtained employment to gain skills or income?
  - 230%

**Education**

- What % of the target goal for adults obtained a bachelor's degree?
  - 120%
- What % of the target goal for unemployed youth obtained employment to gain skills or income?
  - 144%

**Training Services Received**

- Occupational skills training: 69%
- On-the-job training: 3%
- Work Experience: 1%
- Worker Safety Training: 27%

**Job Stabilization Support Services**

- Transportation Assistance: 54%
- Health Care Assistance: 1%
- Housing Assistance: 22%
- Clothing & Utility Assistance: 23%

**Youth Performance Standards:**

- Employment retention rate after 2nd quarter: 68.9%
- Employment retention rate after 4th quarter: 90%
- Median earning at 2nd quarter after exit: N/A
- Credential Rate (%): 65.5%
- Measurable Skill Gains (%): 10%

**Youth Training Services Received**

- Other Occupational Skills Training: 24%
- Occupational Skills Training: 76%

**Adult Performance Standards:**

- Employment retention rate after 2nd quarter: 69.9%
- Employment retention rate after 4th quarter: 88.2%
- Median earning at 2nd quarter after exit: $5,180.00
- Credential Rate (%): 53.2%
- Measurable Skill Gains (%): 43.3%

**Youth Performance Standards:**

- Employment retention rate after 2nd quarter: 61.4%
- Employment retention rate after 4th quarter: 91.3%
- Median earning at 2nd quarter after exit: $5,114.00
- Credential Rate (%): 65.5%
- Measurable Skill Gains (%): 31.4%
High School Equivalency Program

The High School Equivalency program helps migrant and seasonal farmworkers or their children, 16 years of age or older, to obtain the equivalent of a high school diploma. Funded by the U.S. Department of Education, HEP aids in seeking employment or begin post-secondary education or training.

Total Students Enrolled: 75
What percentage of participants were female: 70%
What percentage of participants were male: 30%
What percentage of participants attained a GED or high school equivalent: 76%
What percentage of students entered post-secondary education, employment or the military: 90%

Jazmyne Bell

Being the sole caretaker of the household for Jazmyne was difficult. Her time was taken entirely by caring for an injured mother and being a fulltime mother for her displaced nephew. At sixteen years old, she had no choice but to leave school. She moved in with her sister to take care of her nephew so her sister could work. She then had her first son, but the relationship did not work out. "My life was not paning out like I wanted it to," Jazmyne worked as a truck dispatcher and later at an assisted living facility. At this job, she met a former High School Equivalency Program (HEP) participant who was working on her formal education. They became friends, and on a lunch break, her coworker insisted she contact the Community Council of Idaho immediately to begin the road to her GED.

With hesitance, she enrolled in the HEP program, hesitance that soon disappeared, "I am not one for meeting new people, but they welcomed me with open arms." The program helped Jazmyne every step of the way, giving her encouragement and help with her situation at home. It was not easy for Jazmyne, but with help from the program such as gas vouchers for the 45-minute commute to Twin Falls and meal assistance, she reached her immediate and attainable goal of a general education certificate (GED). She still applies the many skills she learned to her life. Jazmyne is now with her soon to be husband and their three children, working on their farm and well on her way to a BSN in Nursing and a future she didn't believe possible.

Sabina Segura

Sabina came to the US three years ago when she was able to obtain her resident visa. Her family did not have the resources to help her continue her education beyond middle school in her home town of Jalpa De Serra, Querétaro, Mexico. Sabina was thirteen when she left school. Before moving to the US, she was able to work as an instructor for CONAFE in her village, an educational government program in Mexico. It was an excellent experience for her, but one she had to leave behind to come to the United States.

Sabina was invited to attend a Highschool Equivalency Program (HEP) class by her cousin, Guadalupe, a then participant of the program. Guadalupe also encouraged Sabina to enroll in the program to work towards a GED. "I was very scared I wouldn't understand and that it would be very difficult for me." Sabina describes her teacher, Leticia, as being kind and patient. "You can do it, have confidence, you're going to do it, have confidence in yourself," Sabina remembers her saying.

Sabina had many challenges, her second exam was very stressful, but the constant encouragement from her teacher, Leticia, kept her going. She had to reattempt the exam a few times but was able to pass it. Sabina had a commitment that returned her to Mexico, which caused her to miss classes. HEP personnel helped facilitate her classwork and communication with her teacher every day throughout her trip. The support and compassion she received helped her so much, and she is very grateful. "The program helps us so much, the (HEP) personnel are very courteous, and have so much patience to teach and explain," Sabina remembers her saying.

Sabina had many challenges, her second exam was very stressful, but the constant encouragement from her teacher, Leticia, kept her going. She had to reattempt the exam a few times but was able to pass it. Sabina had a commitment that returned her to Mexico, which caused her to miss classes. HEP personnel helped facilitate her classwork and communication with her teacher every day throughout her trip. The support and compassion she received helped her so much, and she is very grateful. "The program helps us so much, the (HEP) personnel are very courteous, and have so much patience to teach and explain." I give great thanks to the program, my teacher, and everyone because without their help; I would not have accomplished my GED". (translated from Spanish)
Healthcare

Healthcare is essential in any community, and in Idaho, Community Family Clinics are an indispensable part of the Community Council of Idaho mission. Community Family Clinics have been providing affordable primary health care services in three communities since 2005, with its newest 2017 clinic in Idaho Falls. Regardless of insurance status, financial situation, race, age, or gender, the dedicated healthcare professionals at CFC deliver on its mission for the community.

Total Patients: 2436
Total Clinic Visits: 4976
Total Behavioral Health Patients: 102

Your Health Idaho

Community Council of Idaho is committed to offer health care to all who are uninsured and in need. The campaign results for Your Health Idaho show our efforts at work.

- How many patients used the sliding fee scale in 2019? 1018
- What percent were at or below the poverty line? 506
- What percent were 101%-150% below the poverty line? 317
- How many patients were above the poverty line? 568
- How many patients were over or above the 200% poverty line? 86

Insurance Status:
- Private Insured: 14%
- Self-Pay: 55%
- Medicaid: 11%
- Medicare: 5%

Federal poverty level

Insurance Status
- CHIPS/Children's Medical
- CHP/Children's Medical
- Marketplace
- Medical

Mode of assistance
- In-person: 197
- Phone: 114
- Email: 21
Since September 2017, Familias Unidas and its dedicated staff have worked diligently to fill the need for quality affordable immigration legal services in Idaho. A licensed attorney provides comprehensive consultations in-person, by phone, or by videoconferencing for the low cost of $40. Familias Unidas is recognized by the Department of Justice as a qualified non-profit organization to provide immigration legal services. This recognition allows Familias Unidas to receive accreditation for its case workers to provide the best service to its clients.

Since opening its doors, Familias Unidas has strived to establish a reputation in the community as a trustworthy immigration legal service provider. Most cases at Familias Unidas are family based, but it also assists with DACA, naturalization applications, humanitarian visas, and asylum cases. Community engagement and education is also important to the program. Familias Unidas provides presentations on relevant immigration topics to the community and professionals. Familias Unidas offers immigration legal services on a sliding fee scale dependent on total household income and size. It offers three different pricing tiers, with the lowest tier offering prices at an average of 45% less than other local immigration attorneys for the same service.

Additionally, Familias Unidas offers convenient payment plans for all case types and offers pro bono representation on a case-by-case basis. No client will be turned away due to an inability to pay.

### Alejandra's Story

Alejandra appreciates that Familias Unidas takes every case seriously and takes the time to carefully explain each step of the process. She came to Familias Unidas initially in 2017 for help applying for citizenship. The attorney, Brandy, patiently worked with her to study and prepare for the civics exam, which Alejandra had to take in English. After Alejandra passed her citizenship test, she then returned to Familias Unidas for help with her husband’s family petition. Michelle, Familias Unidas caseworker, and Brandy worked with Alejandra and her husband to submit all the information necessary for his case. In early 2020, her husband received his permanent residency. Alejandra is grateful for all the hard work of Familias Unidas staff and whole-heartedly recommends them to anyone needing immigration legal services.

### Daniel's Story

Daniel would like the community to know that Familias Unidas is a program that is for the community and will assist you throughout the process of your immigration case. Daniel first heard about Familias Unidas from his sister who Familias Unidas had assisted to become a U.S. citizen. Daniel had been eligible to apply for citizenship for over 20 years but was afraid that his past contact with law enforcement would make him ineligible. The Familias Unidas attorney, Brandy Perez, carefully explained the process to him and encouraged him to apply. With her help, he was able to successfully become a U.S. citizen. Daniel would like the community to know that you can trust the attorney and seek her guidance because she is honest and direct with her clients.

### Francisco's Story

Francisco, at 93 years of age, was able to successfully become a U.S. citizen with the help of Familias Unidas. Francisco first heard about Familias Unidas from his grandson, Manuel, who was doing a summer externship with the program. Francisco had dreamed of becoming a U.S. citizen for many years, but he was afraid that he was too old and that his memory wouldn’t serve him for the exam. However, with the help of his grandson and the Familias Unidas attorney, Brandy, Francisco was able to pass his exam and achieve his dream. Francisco would like the community to know that Familias Unidas has not given up hope and continues to work hard for immigrants even when it seems like the current administration has turned their backs on immigrants. He would also like the community to know that if you are considering becoming a United States Citizen you should follow through with it; if he can do it at 93 years of age, then so can you.

### Jose's Story

Jose went to several attorneys for help with his citizenship application before he came to Familias Unidas. Other attorneys had told him that he should not apply due to his criminal history; the Familias Unidas attorney, Brandy, had other ideas. She carefully reviewed Jose’s record and determined that his criminal history would not be an issue for him. With her help and the help of Michelle, a Familias Unidas caseworker, Jose was able to become a U.S. citizen. Jose was very impressed with the professionalism and kindness shown by Familias Unidas staff; they made him feel like a special and important client. Jose would like the community to know that Familias Unidas is available to help anyone with their immigration legal matter.
Community Council of Idaho is a major provider of affordable housing in central and eastern Idaho. The goal is to provide safe, suitable residence for seasonal and migrant farming families and the homeless. CC Idaho provides housing in five complexes, including a corporately owned, non-federally funded complex. El Milagro, our largest complex, allows us to offer housing with no agricultural income qualifications.

### Success Story

Along with other families who lived at El Milagro, families who came in search of housing were greatly referred or recommended to us. In Spring of 2011, the Becerra’s came in looking for emergency housing because seasonal work for Mr. Becerra had ended sooner than expected and they were forced to move out leaving them homeless. As well as sustaining needed disability services and therapy for their young child. They came about El Milagro, they applied, and we were able to get them in immediately. They took pride in their home. They were exceptional tenants to have. Time after they came in to tell us the great news, they had qualified to purchase a home in Rupert ID. They lived in one of the casitas for almost 5 years, though it was sad to see them go, we were ecstatic that they accomplished their dream. We were glad to be a part of their success.

### Properties

<table>
<thead>
<tr>
<th>Properties</th>
<th>Number of units</th>
<th>Individuals housed</th>
<th>Average family size</th>
<th>Farmworker families housed</th>
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</thead>
<tbody>
<tr>
<td>Colonia de Colores</td>
<td>24 total units</td>
<td>191</td>
<td>5</td>
<td>72</td>
</tr>
<tr>
<td>El Milagro Twin Falls</td>
<td>95 total units</td>
<td>586</td>
<td>3</td>
<td>72</td>
</tr>
<tr>
<td>Conventional Housing</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Colonia Cesar Chavez</td>
<td>24 total units</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### Colonia de Colores

- 24 total units
- 406 Gardner Ave., Twin Falls, ID - 83301
- (208) 734-2301
- (managed by Syringa Property Management)

#### El Milagro Twin Falls

- 95 total units
- 1122 Washington St South Twin Falls, ID - 83301
- (managed by CC Idaho)
- Conventional Housing
- HUD- 30% of Income

#### Proyecto Esperanza

- 24 total units
- 730 14th. St., Heyburn, ID - 83301
- (208) 678-0707
- (managed by Syringa Property Management)

#### El Rancho Grande

- 24 total units
- 133 Hillcrest American Falls, ID
- (208) 226-2916
- (managed by Syringa Property Management)

#### Colonia Cesar Chavez

- 24 total units
- 761 W. Center St. #25 Blackfoot, ID
- (managed by Syringa Property Management)
Thank You!

The Community Council of Idaho would like to thank the following sponsors, for which our blessed year would not be possible if they hadn’t shared their time, provided unwavering support, and contributed generous donations.